



BPSI

Barnet Partnership for School Improvement

Barnet Partnership for School Improvement

Satisfaction Survey – January 2015



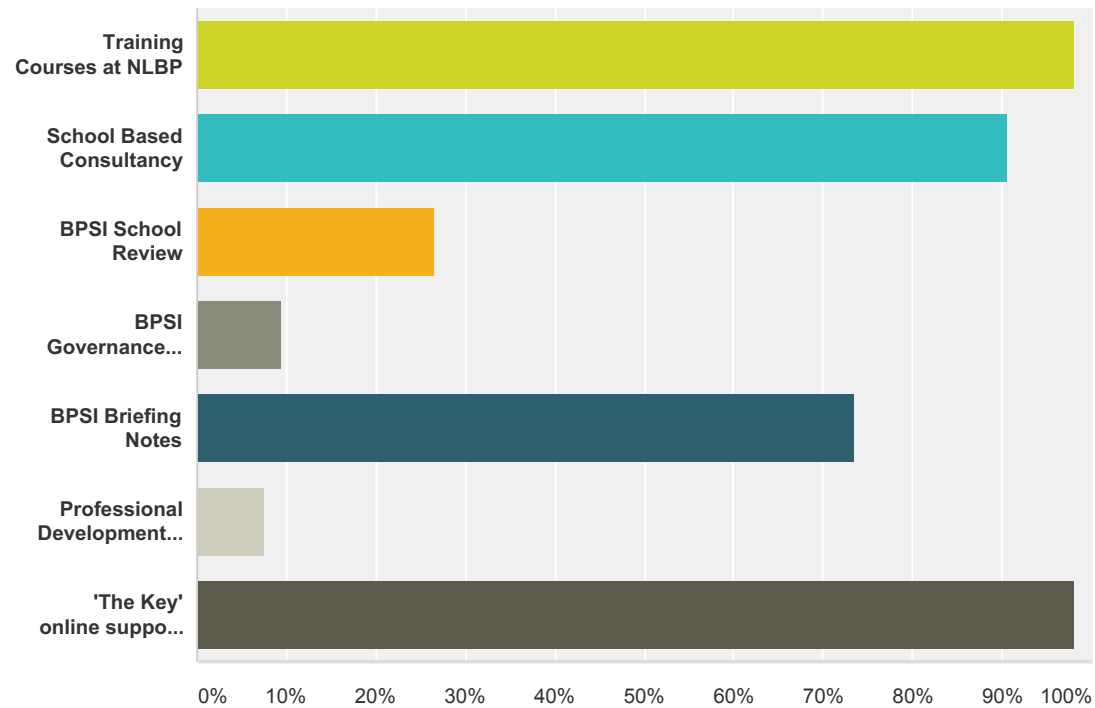
BPSI

Barnet Partnership for School Improvement



Q1 Which BPSI services has your school made use of this year?

Answered: 53 Skipped: 0



Answer Choices	Responses	
Training Courses at NLBP	98.11%	52
School Based Consultancy	90.57%	48
BPSI School Review	26.42%	14
BPSI Governance Review	9.43%	5
BPSI Briefing Notes	73.58%	39

BPSI Satisfaction Survey - Jan 2015

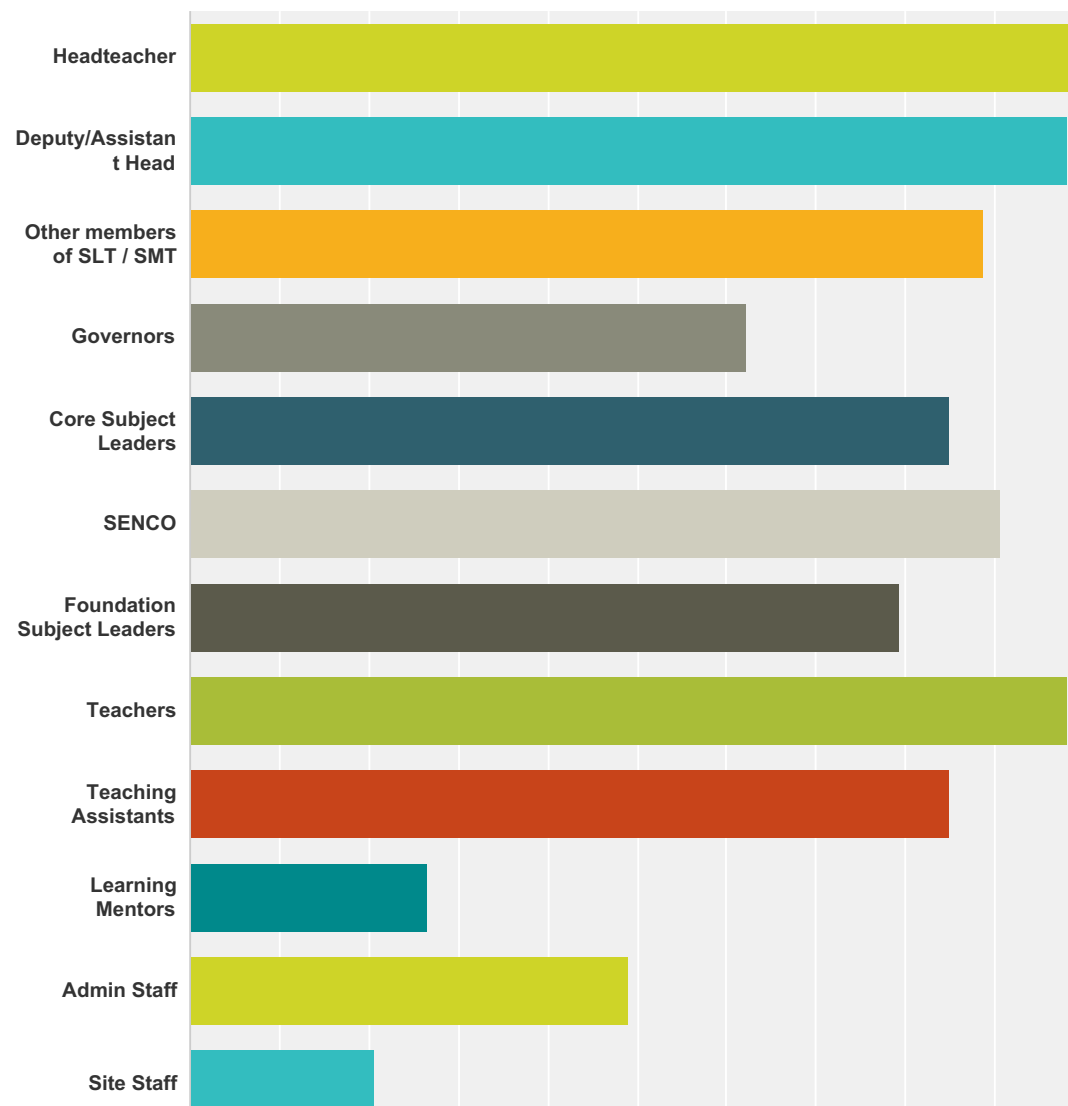
Professional Development Exchange	7.55%	4
'The Key' online support service	98.11%	52
Total Respondents: 53		

#	Comments	Date
1	All very useful but the Professional Development Exchange has some items that seem rather out of date?	1/30/2015 7:37 AM
2	The Review was excellent The key is extremely useful	1/30/2015 6:57 AM
3	All services have been invaluable in supporting school improvement.	1/27/2015 1:43 PM
4	I have found all aspects most helpful to school. Quality of the consultants has been great.	1/27/2015 6:57 AM
5	All been excellent resources	1/27/2015 1:54 AM
6	BPSI School Review was really useful.	1/27/2015 1:27 AM
7	I think we need to push the prof development exchange more- we have had very limited response this year	1/15/2015 1:48 PM
8	all excellent	1/15/2015 10:04 AM
9	Professional development exchange has been carried out between schools not necessarily signposted by BPSI - teachers proactive in supporting one another's practice.	1/15/2015 7:54 AM
10	All met expectations	1/15/2015 7:03 AM
11	All excellent particularly the Key and School based consultants	1/15/2015 5:57 AM

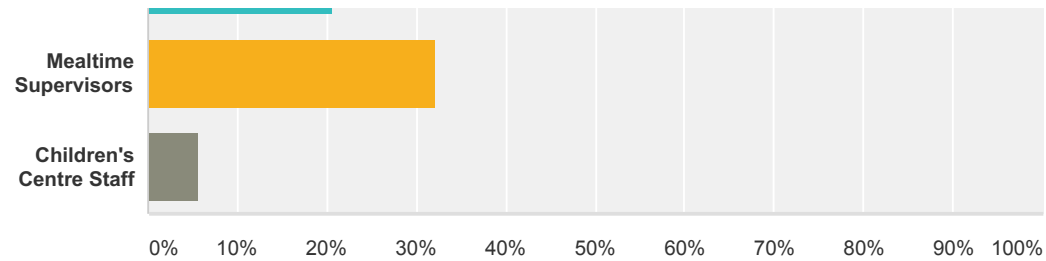


Q2 Which categories of your staff have used BPSI services? (this will include both training and school based consultancy)

Answered: 53 Skipped: 0



BPSI Satisfaction Survey - Jan 2015



Answer Choices	Responses	
Headteacher	100.00%	53
Deputy/Assistant Head	98.11%	52
Other members of SLT / SMT	88.68%	47
Governors	62.26%	33
Core Subject Leaders	84.91%	45
SENCO	90.57%	48
Foundation Subject Leaders	79.25%	42
Teachers	98.11%	52
Teaching Assistants	84.91%	45
Learning Mentors	26.42%	14
Admin Staff	49.06%	26
Site Staff	20.75%	11
Mealtimes Supervisors	32.08%	17
Children's Centre Staff	5.66%	3
Total Respondents: 53		

#	Other (please specify)	Date
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BPSI Satisfaction Survey - Jan 2015

1	Nursery Nurses	1/27/2015 12:59 AM
2	1:1 coaching for myself as a new Head	1/16/2015 4:07 AM
3	school business manager	1/15/2015 10:04 AM
4	May have been other groups pre Sept 14	1/15/2015 5:55 AM

Q3 How Responsive is BPSI?

Answered: 53 Skipped: 0

	Extremely responsive	Very responsive	Moderately responsive	Slightly responsive	Not at all responsive	Total
BPSI Admin Support Team?	79.25% 42	20.75% 11	0.00% 0	0.00% 0	0.00% 0	53
BPSI Manager?	76.47% 39	23.53% 12	0.00% 0	0.00% 0	0.00% 0	51
BPSI Advisers?	53.85% 28	42.31% 22	3.85% 2	0.00% 0	0.00% 0	52
BPSI Steering Group?	52.38% 22	35.71% 15	11.90% 5	0.00% 0	0.00% 0	42

BPSI Satisfaction Survey - Jan 2015

#	Comments	Date
1	Everybody is so helpful. Good at sign posting.	1/27/2015 1:27 AM
2	Cannot comment on steering group as haven't had need to use them (yet).	1/19/2015 3:01 PM
3	Sorry don't know about the last one	1/18/2015 3:33 AM
4	Thank you all but specially admin	1/15/2015 1:48 PM
5	Can not comment on the final question due to lack of knowledge.	1/15/2015 7:27 AM
6	Not sure about steering group	1/15/2015 5:57 AM
7	Not sure re steering group?	1/15/2015 5:31 AM



Q4 How Efficient is BPSI?

Answered: 53 Skipped: 0

	Extremely efficient	Very efficient	Moderately efficient	Slightly efficient	Not at all efficient	Total
BPSI Admin Support Team?	79.25% 42	20.75% 11	0.00% 0	0.00% 0	0.00% 0	53
BPSI Manager?	74.51% 38	25.49% 13	0.00% 0	0.00% 0	0.00% 0	51
BPSI Advisers?	55.77% 29	38.46% 20	5.77% 3	0.00% 0	0.00% 0	52
BPSI Steering Group?	58.97% 23	33.33% 13	7.69% 3	0.00% 0	0.00% 0	39

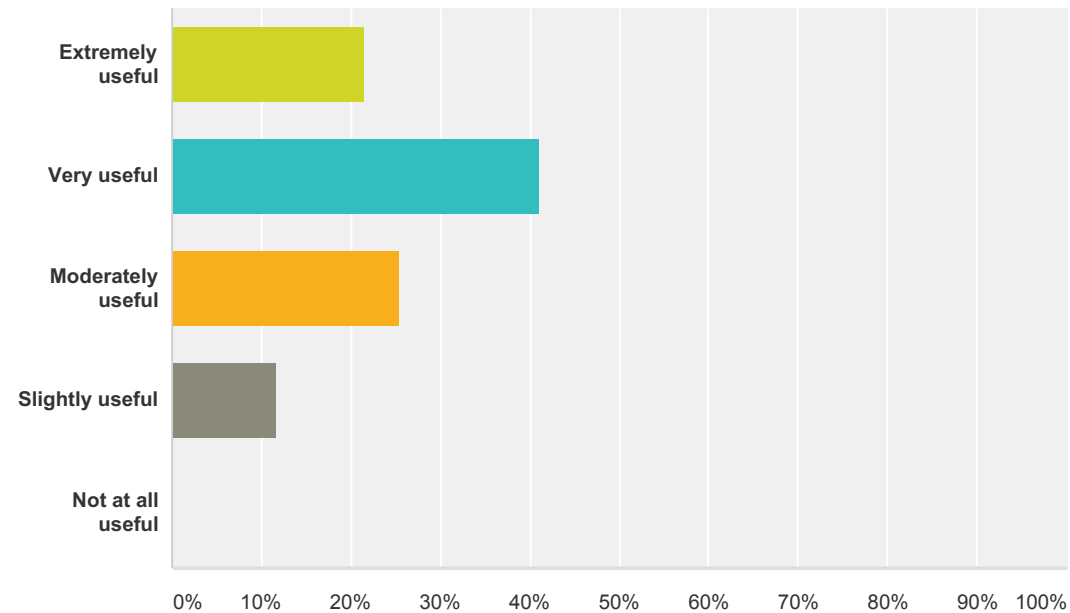
BPSI Satisfaction Survey - Jan 2015

#	Comments	Date
1	All at BPSI make serious efforts to ensure that they keep up to date with changes to policy and systems and all work exceptionally hard at supporting schools in the LA.	1/27/2015 1:43 PM
2	Particular thanks to Steering Group who give their time to providing Barnet with such good quality training.	1/27/2015 6:57 AM
3	Again, don't know about the last one	1/18/2015 3:33 AM
4	Advisors vary in quality. Again unable to comment on steering group due to my knowledge of impact on efficiency. Hope that makes sense!	1/15/2015 7:27 AM
5	Don't know about steering group	1/15/2015 5:57 AM
6	Have waited quite some time for notes of visit reports or I have had to request them after quite some time	1/15/2015 5:55 AM
7	As above	1/15/2015 5:31 AM



Q5 How useful have you found the BPSI website and BPSI Fronter?

Answered: 51 Skipped: 2



Answer Choices	Responses	
Extremely useful	21.57%	11
Very useful	41.18%	21
Moderately useful	25.49%	13
Slightly useful	11.76%	6
Not at all useful	0.00%	0
Total		51

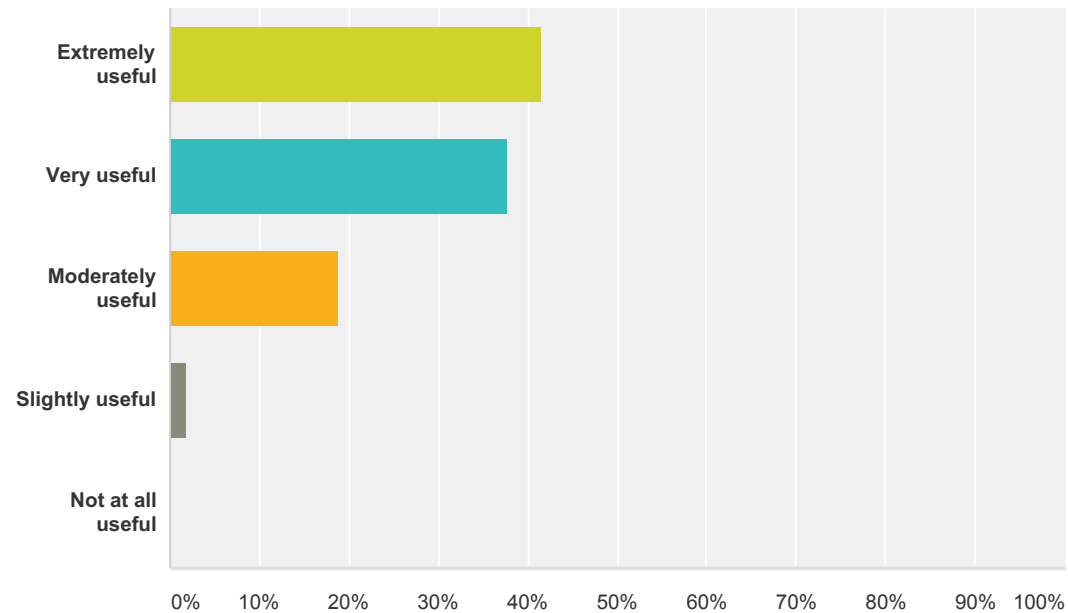
BPSI Satisfaction Survey - Jan 2015

#	Comments - Is there anything else you would like to appear on the BPSI website / Fronter?	Date
1	We don't really use Fronter.	1/27/2015 7:28 AM
2	Sometimes find it difficult to navigate around it and find things	1/27/2015 6:34 AM
3	Our school are not going to buy in to Fronter any more so not sure if that means I will not be able to access bpsi fronter	1/27/2015 1:49 AM
4	At times struggle to find information put on website from courses. Not sure where to look.	1/27/2015 1:27 AM
5	The interface is not attractive...I don't like Fronter, I'm afraid!	1/20/2015 7:17 AM
6	website is better than fronter	1/20/2015 1:38 AM
7	can be cumbersome to navigate around	1/19/2015 3:22 AM
8	We tend to use the Key rather than the BPSI website	1/18/2015 11:24 AM
9	Sometimes it takes a while to locate information, e.g. contact details for associate advisers. Perhaps Drop down menus would help all information to be accessible from the front page.	1/16/2015 4:07 AM
10	Excellent, clear website; easy to use	1/15/2015 10:04 AM
11	Seem to have problems logging in as school does not use fronter	1/15/2015 6:51 AM
12	Rarely use-never introduced to it when first started in Barnet. Time to "play" would be good! Do people actually use fronter??	1/15/2015 5:55 AM



Q6 How useful have you found the BPSI Briefing Notes?

Answered: 53 Skipped: 0



Answer Choices	Responses	
Extremely useful	41.51%	22
Very useful	37.74%	20
Moderately useful	18.87%	10
Slightly useful	1.89%	1
Not at all useful	0.00%	0
Total		53

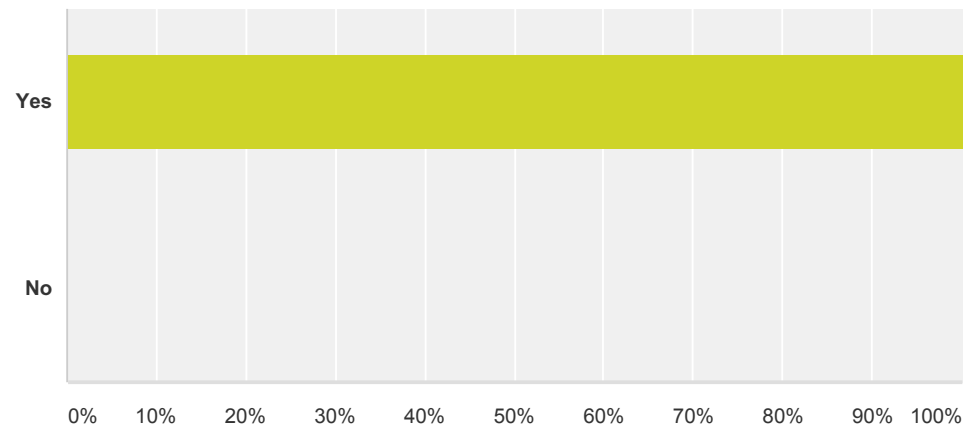
BPSI Satisfaction Survey - Jan 2015

#	Is there any other subject on which you would like a BPSI Briefing note?	Date
1	Well written so when not able to attend meetings all info clearly disseminated.	1/27/2015 1:43 PM
2	I have only received one myself!	1/18/2015 3:33 AM
3	Pupil voice Marking and feedback Monitoring - sharing best practice School environment	1/16/2015 4:07 AM



Q7 The charge for BPSI membership is based on the number of pupils in your school in the January Census multiplied by £24.34. This multiplier will not increase in April 2015. We have kept our charges unchanged for five years of trading since we were formed in April 2011. Based on this, are you intending to buy into BPSI for 2015/16?

Answered: 53 Skipped: 0



Answer Choices	Responses	
Yes	100.00%	53
No	0.00%	0
Total		53

#	Comments	Date
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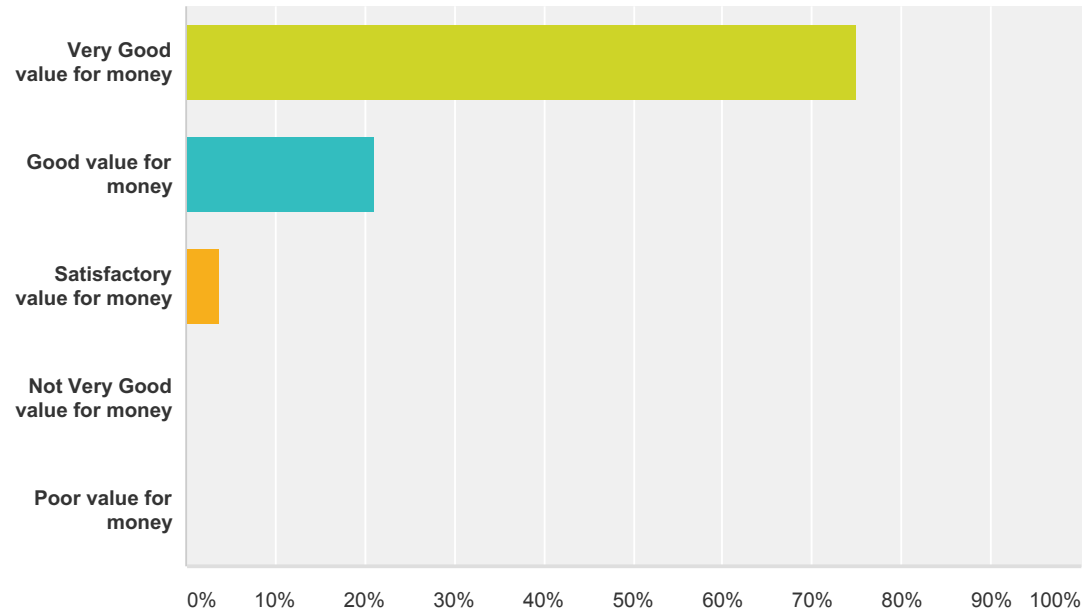
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1	YES!	1/30/2015 7:37 AM
2	If we can afford it - we may have to go pay as you go. I have no carry forward this year and am going to have to find ways to save money. I will if I can.	1/30/2015 6:57 AM
3	Well done for keeping the cost steady!	1/27/2015 1:49 AM
4	still excellent value for money!	1/20/2015 1:38 AM
5	yes, yes, yes	1/15/2015 1:48 PM
6	BPSI is essential to our work at WG.	1/15/2015 7:43 AM
7	Will be recommending that the school does.	1/15/2015 5:55 AM



Q8 Do you consider that BPSI is providing value for money?

Answered: 52 Skipped: 1



Answer Choices	Responses	
Very Good value for money	75.00%	39
Good value for money	21.15%	11
Satisfactory value for money	3.85%	2
Not Very Good value for money	0.00%	0
Poor value for money	0.00%	0
Total		52

BPSI Satisfaction Survey - Jan 2015

#	Comments	Date
1	The staff say that too many of the trainers spend a lot of time asking people to say what they do, but don't really give any ideas. Staff feel they are looking for solutions, not more ideas to sift through and sometimes they feel they don't bring anything back, but have shared lots of our ideas. They don't mind doing this, but feel a bit let down.	1/30/2015 6:57 AM
2	I would like more consultancy hours provided as part of my membership as I have had to but a lot of extra hours	1/27/2015 1:54 AM
3	What would we do without you?	1/15/2015 1:48 PM
4	Unsure	1/15/2015 5:55 AM



Q9 What impact has BPSI made to your school's improvement this year?

Answered: 45 Skipped: 8

#	Responses	Date
1	It has been very helpful in supporting our development plan priorities and raising pupil attainment	2/2/2015 5:30 AM
2	Impact on children's learning Safeguarding children Support in recent legislation Support for governors Provision regarding challenge	2/1/2015 3:59 AM
3	Literacy and numeracy, subject leader meetings, assessments	1/30/2015 9:09 AM
4	Very relevant courses for staff - improved teaching and management of subjects by leaders Support from consultants enabled SLT to produce better school improvement docs	1/30/2015 7:37 AM
5	the review was the most useful. We had Helen Morrison and Gina Newman and they were extremely helpful. It felt like a fresh pair of eyes and immediately gave us school improvement ideas that had immediate impact. I would thoroughly recommend the review to any school.	1/30/2015 6:57 AM
6	Lots of areas from subject specific to Leadership issues.	1/30/2015 6:10 AM
7	Guidance on where to see best practice shared. Guidance in developing partnerships. Practice challenged.	1/27/2015 1:43 PM
8	skilling of staff	1/27/2015 1:20 PM
9	The advisors were really helpful with supporting subject leaders. The courses were very good and supportive to all members of staff.	1/27/2015 7:28 AM
10	Support for developing leadership skills of subject leaders NQT support	1/27/2015 6:57 AM
11	SLT have used Fierce Conversation training in school. Being part of the small schools Nursery group has impacted on delivery in EYFS. AFL is being developed in all classes following Brigid's input.	1/27/2015 6:57 AM
12	Power of Reading - now incorporated into school wide practice with lots of stimulating projects resulting in high quality cross curricular work. Good input on grammar and writing this term has resulted to changes in teaching. Too early to measure impact in terms of progress data.	1/27/2015 6:34 AM
13	Support and guidance on our continued drive for excellence	1/27/2015 2:50 AM
14	Little impact.	1/27/2015 2:38 AM
15	Improved subject knowledge. Moderated SEF judgements (via consultancy)	1/27/2015 2:35 AM
16	BPSI has been key to my school improvement particularly in the foundation stage	1/27/2015 1:54 AM
17	Updates on new curriculum have been particularly useful. We have also had a lot of very helpful EYFS support.	1/27/2015 1:49 AM
18	BPSI has helped with the general 'upkeep' of subject leaders knowledge and as a school we are able to make a link to areas within the school SIP and up skill specific subjects/ areas accordingly. This has increased the knowledge based of the staff which has positively impacted on the children's learning.	1/27/2015 1:45 AM

BPSI Satisfaction Survey - Jan 2015

19	enabled us to make rapid progress in a time of difficulty	1/27/2015 1:45 AM
20	BPSI Review helped us to see where the school is at and to plan our future steps.	1/27/2015 1:27 AM
21	A number of sessions attended both in house and externally. We are moving towards a series of reviews before the end of this term to ensure we are OFSTED ready for the summer should they call!	1/27/2015 1:16 AM
22	BPSI has enabled all staff to make use of training related to their own professional development, but also to support the school development plan.	1/27/2015 12:59 AM
23	School Review and support from Margaret godchild very helpful	1/20/2015 7:17 AM
24	helped us get through Ofsted.....	1/20/2015 1:38 AM
25	Have made use of courses and advisors - very useful to our school improvement plans. Have used advisors to support subject leaders and phase leaders.	1/19/2015 3:01 PM
26	Has supported us in raising standards	1/19/2015 3:22 AM
27	Good quality assurance for Leadership would love to have had more training but my budget didn't allow for this.	1/19/2015 12:41 AM
28	It plays HUGE part in our school development plan.	1/18/2015 11:24 AM
29	Only negative: We're still struggling with improving writing, haven't found the magic silver bullet yet despite input from BPSI advisers. Other than that we really value the support and guidance your team offer, and it's great to see an increased range of support that's available.	1/18/2015 3:33 AM
30	We have used BPSI for many courses but mostly to improve attainment in writing.	1/16/2015 6:08 AM
31	A great impact. As a new head it has helped me to tap into support that has been very supportive to staff. We have seen the greatest impact from the BPSI review and from English support (guided reading and the Power of Reading).	1/16/2015 4:07 AM
32	Consultancy has impacted on progress in phonics in Key Stage 1.	1/16/2015 3:35 AM
33	Considerable and on many fronts	1/15/2015 11:00 PM
34	huge -we use BPSI as much as possible	1/15/2015 1:48 PM
35	Supported new music teacher effectively- moved from good to outstanding Reading- support Gymnastics Dance	1/15/2015 10:25 AM
36	More confident and knowledgeable: Implementation of new national curriculum Implementation of assessment without levels Middle leadership and senior leadership Safeguarding	1/15/2015 10:04 AM
37	Well informed and kept up to date with changes in education from	1/15/2015 7:54 AM
38	Writing results improved as a result of work with BPSI and staff's expertise in moderation certainly increased.	1/15/2015 7:43 AM
39	The correct impact! Rise in standards. Increased staff pedagogy.	1/15/2015 7:27 AM
40	It has helped us achieve some of the objectives in our school improvement plan	1/15/2015 7:03 AM
41	Very good	1/15/2015 6:51 AM
42	Significant, the impact of the Brigid De Rivaz led Review was huge. It was productively critical!	1/15/2015 6:42 AM

BPSI Satisfaction Survey - Jan 2015

43	Fantastic in terms of getting in school based advisors to help with specific things in terms of school improvement plan	1/15/2015 5:57 AM
44	When I have been able to access advisors it has supported school improvement work-good ones booked out well in advance	1/15/2015 5:55 AM
45	Getting us Ofsted ready New NC	1/15/2015 5:31 AM



Q10 Are there any specific areas of school development that you would like to be included in our central training programme?

Answered: 22 Skipped: 31

#	Responses	Date
1	Geography and history leaders Welfare Assistant training	1/30/2015 9:09 AM
2	More for TAs, office staff etc.	1/30/2015 7:37 AM
3	Refining admin/systems so all schools have exactly what is needed to be compliant at start of school year.	1/27/2015 1:43 PM
4	Assessment without levels	1/27/2015 6:57 AM
5	For next year it would be helpful to have input around the descriptors which DFE are bringing out for new curriculum and how these are being measured against	1/27/2015 6:57 AM
6	Would have been helpful to have more input on assessment without levels. Have a feeling that we may all be reinventing the wheel on this one and could have done something as a whole.	1/27/2015 6:34 AM
7	We(East Barnet Nursery Schools) would hope to work in partnership with BPSI to deliver a core package of Early Years Training for barnet	1/27/2015 2:38 AM
8	More on assessment.	1/27/2015 1:54 AM
9	assessment without levels	1/27/2015 1:45 AM
10	Assessing without levels would be good.	1/27/2015 1:27 AM
11	More about 2 year olds and supporting the learning needs of two year olds.	1/27/2015 12:59 AM
12	More courses for history & geography/art/D&T please.	1/19/2015 3:01 PM
13	no	1/19/2015 3:22 AM
14	We have had to wait a long time for Team Teach and Safeguarding courses for new members of staff - could these run more frequently, please? Also we have seen fantastic impact from First Class @ Number but we had to go elsewhere for this, it would be good if Barnet could run this in case we want to train more staff. Also, we would like training on Write away Together. Perhaps have a look at interventions with a really strong evidence base on EEF? It's hard when staff have to go a long way to access training for this.	1/16/2015 4:07 AM
15	More safeguarding training slots as I keep missing them!	1/16/2015 3:35 AM
16	Looking at models of effective teaching	1/15/2015 11:00 PM

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17	My subject leaders are generally happy apart from art- anymore art courses/support would be good also could you advertise networking meetings eg our science subject leader runs a support meeting could you advertise?	1/15/2015 1:48 PM
18	WITH DEVELOPING PARTNERSHIPS CONCEPT MUCH OF WHAT WOULD HAVE BEEN PROPOSED AS USEFUL IS NOW BEING PUT INTO PRACTICE WITH SCHOOLS COLLABORATING WITH ONE ANOTHER. WHAT WOULD BE USEFUL WOULD BE A SET OF TEMPLATES FOR ADMINISTRATION AT ALL LEVELS FOR THE SAFEGUARDING OF PEOPLE'S TIME AND FOR CONSISTENCY BETWEEN SCHOOLS.	1/15/2015 7:54 AM
19	New assessment Successful implementation of new curriculum (examples of outstanding practice)	1/15/2015 7:43 AM
20	Further development for experience heads AWOL more cross school moderation and standardisation meeting for year groups	1/15/2015 7:27 AM
21	More admin courses ie new DBS checks & employment things	1/15/2015 6:51 AM
22	We are looking at developing the LSEF coaching model across our loose partnership, so support would be useful. Local support for governance would be good.	1/15/2015 6:42 AM



Q11 Our extensive list of BPSI advisers can assist schools in a variety of areas. Are there any areas that are not covered by our advisers' experience? If you are willing to recommend someone please e-mail richard.griggs@barnet.gov.uk

Answered: 3 Skipped: 50

#	Responses	Date
1	no	1/19/2015 3:22 AM
2	see above	1/15/2015 1:48 PM
3	No- but some consultants are so good that they get overbooked!	1/15/2015 10:25 AM



Q12 We are always looking for speakers for our Headteacher, Deputy Headteacher and Spring Conferences. Do you know anyone you could recommend?

Answered: 3 Skipped: 50

#	Responses	Date
1	Heather Clements - OFSTED Lead Inspector and developer of I-WIGT (What Is Good Teaching) lesson observation and performance management app.	1/27/2015 1:16 AM
2	Simon Cooper Hind is a very good speaker and very thought provoking: http://www.independentthinking.co.uk/people/associates-a-c/simon-cooper-hind.aspx Kevan Collins (EEF) is thought provoking and inspirational.	1/16/2015 4:07 AM
3	I would be interested in hearing from Shirley Clarke.	1/15/2015 6:42 AM



Q13 Any further comments?

Answered: 20 Skipped: 33

#	Responses	Date
1	Keep up the good work!!	2/2/2015 5:30 AM
2	Thank you for your excellent service, it is very much appreciated!	1/30/2015 9:09 AM
3	Still a great resource!	1/30/2015 6:10 AM
4	Thank you for all your support	1/27/2015 7:28 AM
5	Keep up the good work!	1/27/2015 2:50 AM
6	Thank you	1/27/2015 2:38 AM
7	Keep up the good work! BPSI is a great support to schools.	1/27/2015 1:49 AM
8	My only concern is when conferences etc are scheduled on Jewish Festivals so we cannot attend. For example, the Spring Conference which is on our festival of Purim. Some Jewish schools are closed all day, others, such as ours close at lunchtime.	1/27/2015 1:27 AM
9	Please carry on the good work!	1/20/2015 1:38 AM
10	Keep it up! You're doing a good job.	1/19/2015 3:01 PM
11	With all the changes that are constantly happening it is good to have retained a core of quality professionals in Barnet that are accessible.	1/19/2015 12:41 AM
12	There is a lack of training for admin staff. My office staff would really benefit from further training.	1/18/2015 11:24 AM
13	At times it can be difficult to get places on course such as Team Teach or Safeguarding unless you sign up immediately on a Wednesday.	1/18/2015 3:33 AM
14	I have felt very well-supported by BPSI and your advisers in my first year as a Head. Thank you.	1/16/2015 4:07 AM
15	Thanks on once again for the excellent service	1/15/2015 11:00 PM
16	An outstanding service. Thank you.	1/15/2015 10:04 AM
17	Thank you. Keep up the good work!	1/15/2015 7:43 AM
18	The consultancy hours have been particularly useful this year with our major expansion	1/15/2015 7:03 AM
19	Thank-you so much for providing such a valuable service.	1/15/2015 6:42 AM
20	A great service. Thank you	1/15/2015 5:31 AM